

Mission:

Improving Lives and Communities. **Simplifying** Healthcare. **Expecting** More.

Access to Quality Care



nearly
1 in 8
Americans or
43 million

total medical members in
affiliated health plans

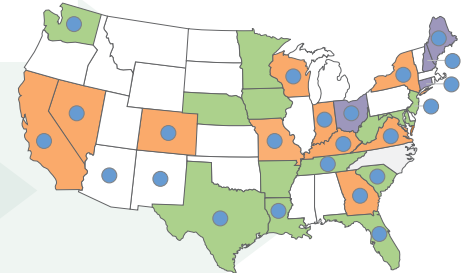
95%
of physicians

96%
of hospitals

more than
110 million
total lives served

Q4 2020 data

Member access through BCBSA's national BlueCard® PPO program



BC or BCBS licensed plans (4)

BC or BCBS licensed plans + Medicaid presence (10)

Medicaid presence (13)

Medicare presence (23)

14
states

BC or BCBS plan

23
states
Medicare presence

23
states and DC
Medicaid presence

Senior Leadership



Gail K. Boudreaux
President and CEO

Jeff Alter
Executive Vice President
IngenioRx and Anthem
Health Solutions

John Gallina
Executive Vice President
and Chief Financial Officer

Peter Haytaian
Executive Vice President and
President, Commercial and
Specialty Business Division

Gloria McCarthy
Executive Vice President and
Chief Administrative Officer

Felicia Norwood
Executive Vice President and
President, Government
Business Division

Prakash Patel, MD
Executive Vice President and
President, Diversified
Business Group

Leah Stark
Executive Vice President and
Chief Human Resources Officer

Blair Todt
Executive Vice President and
Chief Legal Officer

Vision:

To be the most **Innovative, Valuable**
and **Inclusive** Partner

Corporate Social Responsibility



\$56.5
million

in open community
activity across the country

109,934

employee volunteer hours
through Anthem's Dollars for
Doers Program in 2020

\$9.8
million

raised in 2020 through
our Employee Giving
Program

38
million

units of lifesaving PPE
distributed through our
COVID-19 emergency
relief funding

\$16
million

in grants directed to 200
food-related organizations
reaching 6 million families

2020 data



83,421
Associates
(includes US and Non-US)



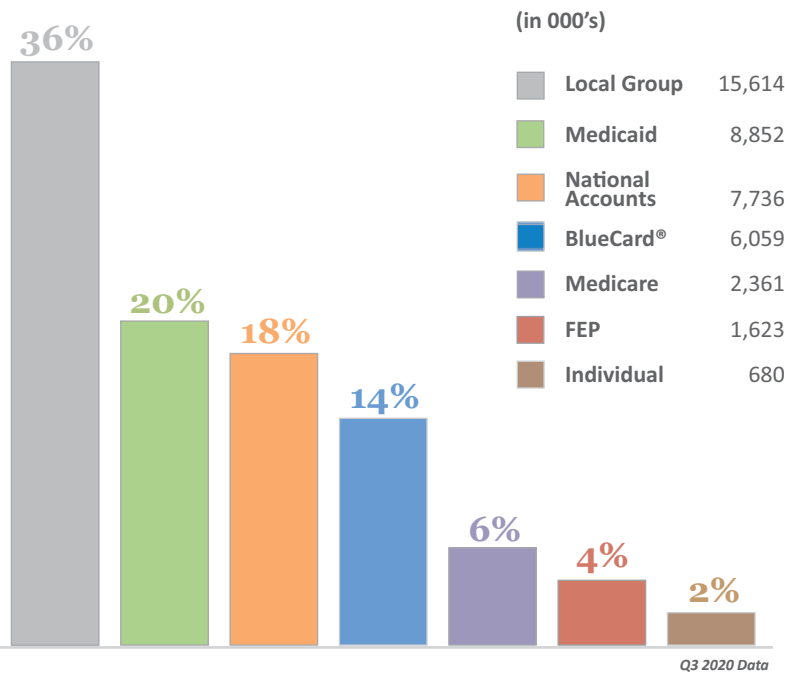
76%
of Anthem's
workforce are women
U.S. Only



48%
of Anthem's
workforce are people of color
U.S. Only

Values: Leadership • Community • Integrity • Agility • Diversity

Diverse Customer Base



Measures and Metrics



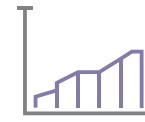
294.8 billion
benefits paid



801.3 million
claims processed



51 million
service calls



103.1 billion
total operating revenue

2019 data

Subsidiaries



About Anthem, Inc. Anthem is a leading health benefits company dedicated to improving lives and communities, and making healthcare simpler. Through its affiliated companies, Anthem serves more than 110 million people, including approximately 43 million within its family of health plans. We aim to be the most innovative, valuable and inclusive partner. For more information, please visit www.antheminc.com or follow [@AnthemInc](https://twitter.com/AnthemInc) on Twitter.

Corporate Awards



Gender Equality Index
2020



Diversity Best Practices Inclusion Index
2017-2019



FTSE4Good Index
2018-2020



Corporate Inclusion Index
2011-2019



Dow Jones Sustainability Index
2018-2019



Best Place to Work for LGBTQ Equality
2015-2020



Military Friendly Employer
2010-2020

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- thinkanthem.com
- twitter.com/antheminc
- anthem.foundation