

OVERVIEW & MEMBERSHIP

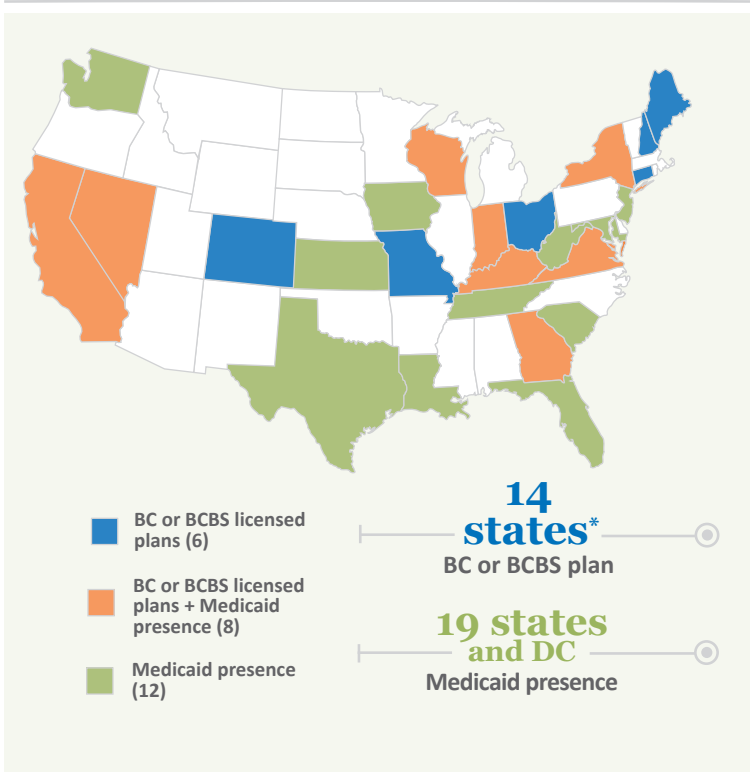
1 in 8 Americans  



nearly
40 million
total medical members in
affiliated health plans

over 73 million
total lives served

Q3 2018 Data



*Note: Service area includes all or portions of affiliated plans' state

**Corporate
Headquarters**

120 Monument Circle
Indianapolis, IN 46204

SENIOR LEADERSHIP

Gail K. Boudreaux

President and CEO

John Gallina

Executive Vice President
and Chief Financial Officer

Felicia Norwood

Executive Vice President and
President, Government
Business Division

Peter Haytaian

Executive Vice President and
President, Commercial and
Specialty Business Division

Dr. Prakash Patel

Executive Vice President and
President, Diversified
Business Group

Gloria McCarthy

Executive Vice President and
Chief Administrative Officer

Thomas Zielinski

Executive Vice President
and General Counsel


ASSOCIATES, VISION & VALUES

**58,000
associates**

advancing our vision to be
America's valued health partner

 Accountable

 Caring

Easy to do
business with 

Innovative 

Trustworthy 

CORPORATE SOCIAL RESPONSIBILITY



\$40 million

in open community activity across the country



about 55,000

employee volunteer hours through Anthem's Dollars for Doers Program in 2017



4.6 million

raised in 2017 through our Employee Giving Program

MEASURES & METRICS



264.6 billion
benefits paid



749.3 million
claims processed



51 million
service calls



\$89.1 billion
total operating revenue

AFFORDABLE ACCESS TO QUALITY CARE



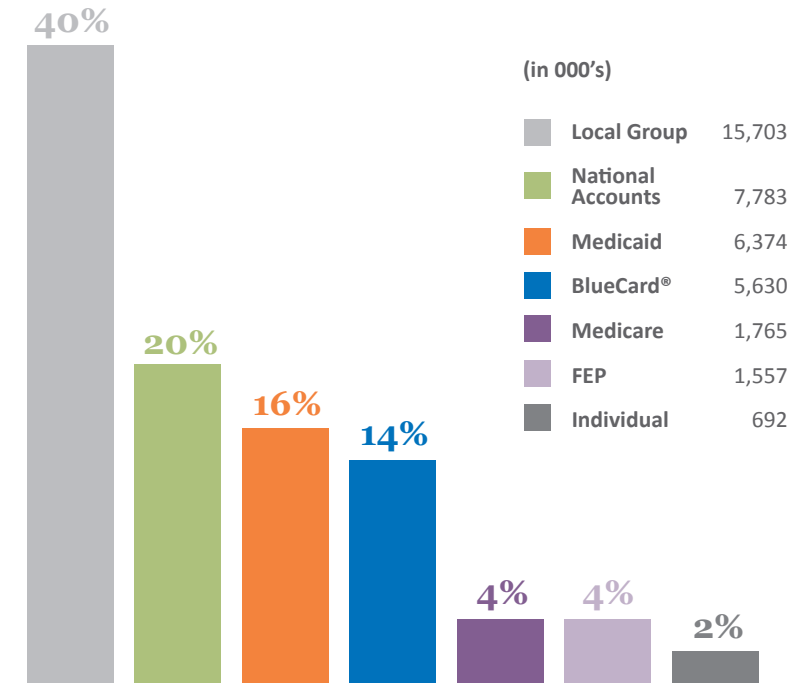
93%
of physicians



96%
of hospitals

member access through BCBSA's national BlueCard® PPO program

DIVERSE CUSTOMER BASE



Q3 2018 Data

SUBSIDIARIES



About Anthem, Inc.

Anthem is working to transform health care with trusted and caring solutions. Our health plan companies deliver quality products and services that give their members access to the care they need. With over 73 million people served by its affiliated companies, including nearly 40 million within its family of health plans, Anthem is one of the nation's leading health benefits companies. For more information about Anthem's family of companies, please visit www.antheminc.com/companies.